Colocation Product Sheet

Relocate your IT infrastructure to a state-of-the-art Leaseweb data center and gain access to one of the largest and most advanced hosting networks in the world. With enterprise tier colocation, unparalleled service level agreements, and 24/7 on-site support capabilities in ISO certified data centers located across the globe, you know that your data is in good hands.

Why Leaseweb?

- **Global coverage**: Leaseweb data centers have 24/7 on-site support teams and competitive SLAs to ensure that your services are always up and running.

- **Enterprise tier**: Our data centers (Tier III to IV) are certified with ISO 9001, ISO 27001, PCI-DSS, SOC, HIPAA – guaranteeing best in class data center operation and service delivery.

- **Extensive network services**: A wide range of network solutions are available, including floating IPs, CDN, high-bandwidth configurations, and peering with other Tier1 providers. All colocation packages also include AntiDDoS IP Protection.

- **Ease of management**: Manage all colocation aspects and service requests via our customer web portal.

- **Time to market**: Pre-configured colocation packages ensure fast infrastructure migration and quick time to market.

- **Flexibility and simplicity**: Create hybrid architectures by connecting your private rack(s) with Leaseweb platforms and cloud services.

Colocation Packages

Leaseweb offers a variety of colocation packages tailored to your specific IT and location needs. All packages include redundant uplinks and powering configuration with multiple high-density and low-density amperage options.

<table>
<thead>
<tr>
<th>Rack Units</th>
<th>Private Racks</th>
<th>Cages</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cost-effective server colocation for small server numbers. Connect your own equipment to our worldwide network in the same way as with a dedicated rack.</td>
<td>Full dedicated computing racks up to 48U to accommodate many servers. These racks are dedicated to you and will be not shared with anyone.</td>
<td>A dedicated, physically separated space tailored to your very specific security and power requirements. Suitable for a large amount of servers.</td>
</tr>
</tbody>
</table>
Networks and Connectivity

Leaseweb’s data centers offer reliable and secure infrastructure for your public or private connectivity needs. Redundant networking connects to the world’s most important Internet exchanges, ensuring fast website access and unrivaled performance. Benefits include up to 6+ Tbps of bandwidth capacity, a core network uptime of 99.999%, and unlimited flexibility to scale as you grow.

Available Networks

**Internal data centers:** connect IT infrastructure in the same data center. For example, connecting different racks or a rack with other Leaseweb platforms or cloud services.

**External data centers:** connect your IT infrastructure with other external sites via public connectivity or private connections. Reusing your own network carrier is also possible, as Leaseweb data centers are carrier neutral.

Connectivity Options

**Fiber and FastEthernet**
Configurations are available from 100 Mbps to 100GE. There is also a choice of three different forms of bandwidth billing, each suitable for different kinds of bandwidth usage.

**Security**
All colocation packages include AntiDDoS IP Protection, with additional extensive DDoS protection packs available. Firewalling is also an available add-on to protect from attacks through other TCP/IP layers. Higher security measures can be added based on company needs.

**Floating IPs**
Floating IP addresses are reroutable IP addresses which can be dynamically routed to the IP address of an underlying hosting service (e.g. a dedicated server, private rack or colocation service). This creates flexibility between externally visible IP addresses and internal hosting services.
Customer Support

Remote hands: All Leaseweb Colocation services include remote hands service support and data center access cards. Multiple levels of remote hands are available for advanced support requests. Each level includes some minutes by default and an established price for additional minutes used.

<table>
<thead>
<tr>
<th></th>
<th>Basic</th>
<th>Bronze</th>
<th>Silver</th>
<th>Gold</th>
<th>Platinum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Free phone support</td>
<td>24/7</td>
<td>24/7</td>
<td>24/7</td>
<td>24/7</td>
<td>24/7</td>
</tr>
<tr>
<td>Response time</td>
<td>12 hrs</td>
<td>4 hrs</td>
<td>2 hrs</td>
<td>1 hrs</td>
<td>30 min</td>
</tr>
<tr>
<td>Customer Portal</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
<td>✓</td>
</tr>
<tr>
<td>Advanced support included</td>
<td>30 min</td>
<td>60 min</td>
<td>90 min</td>
<td>120 min</td>
<td></td>
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</tbody>
</table>

Service Level Agreements

Comprehensive service level agreements ensures maximum server availability.
- Power electricity
- Remote support hands
- Network availability, packet loss and latency

Additional Services

Data center and cloud services
IT services can be provided with SLA by contract to make your hybrid set-up a reality: from dedicated servers delivered in just one hour, to platform services (such as backup and storage) to multi- and single-tenant cloud services available in several configurations and hypervisors.

Content delivery network
Supported by our globally distributed network, our CDN portfolio combines Leaseweb hardware and network expertise to deliver content anywhere, anytime with low latency and high performance. Our portfolio includes industry leading Multi-CDN and ultra-secure Private CDN networks.

Colocation With Leaseweb

Our certified, state-of-the-art data centers are equipped with the latest technology to guarantee powerful performance and maximum security. With locations across the globe, hosting in Leaseweb data centers means unparalleled access to major business hubs throughout Europe, the U.S. and Asia.