

Your privacy is important to LeaseWeb Netherlands B.V. (hereinafter “LeaseWeb NL”). LeaseWeb NL is therefore pleased to provide this privacy statement to inform you of LeaseWeb NL’s practices with respect to the collection, storage and use of your personal information (“Data”). This privacy statement does not cover personal data hosted, transmitted or processed on infrastructure leased from LeaseWeb NL. The customer of LeaseWeb NL that has leased LeaseWeb NL infrastructure, will be responsible for determining the purposes and means of the processing of said personal data, and this LeaseWeb NL customer (or its customers) will be the data controller in regards to such processing. If at any time LeaseWeb NL has access to personal data stored on infrastructure leased from LeaseWeb NL, then LeaseWeb NL shall be a data processor, and any actions performed by LeaseWeb NL in relation to such data shall be solely governed by the agreement concluded between the LeaseWeb NL customer and LeaseWeb NL. Also note that the website www.leaseweb.com is offered by LeaseWeb Global B.V. The privacy statement of LeaseWeb Global B.V. is available [here](#).

HOW LEASEWEB NL COLLECTS INFORMATION ABOUT YOU

LeaseWeb NL may collect your Data when:

- You order a service from LeaseWeb NL.
- You enter a promotional game of chance with LeaseWeb NL.
- You participate in a LeaseWeb NL survey.
- You subscribe to a LeaseWeb NL newsletter.
- You ask LeaseWeb NL for more information about a LeaseWeb service, or contact LeaseWeb NL with a question, comment or complaint.
- You submit an abuse notification to LeaseWeb NL.
- You use the LeaseWeb NL network, LeaseWeb NL infrastructure and/or other LeaseWeb NL services.

LeaseWeb NL also collects Data about you from LeaseWeb Global B.V. (hereinafter “LeaseWeb Global”) and other affiliates of LeaseWeb NL. In addition, LeaseWeb NL may collect Data about you from fraud-prevention agencies, referral partners, business directories and credit reference agencies.

WHAT TYPES OF INFORMATION LEASEWEB NL COLLECTS ABOUT YOU

LeaseWeb NL collects the following information about you:

- Your name, (business/private) address, phone number, date of birth, marital status, email address and personal identification numbers (excluding social security number).
- Your LeaseWeb NL account information – such as LeaseWeb NL services you ordered, domain name registration information, the IP addresses assigned to you, your customer ID, service charges owed and received, the use of LeaseWeb NL services or any other information related to your account.
- Your contact with LeaseWeb NL – such as a note or recording of a call you make to LeaseWeb NL, a chat record when you engage in a chat session with LeaseWeb NL, an email or letter you send to LeaseWeb NL or other records of any contact you have with LeaseWeb NL.
- Information about your payment method, such as credit card number, bank account number or other banking information.
- Information provided by you to LeaseWeb NL when you notify LeaseWeb NL of a (suspected) breach of LeaseWeb NL’s acceptable use policies.
- Video footage of you when you are in a LeaseWeb NL datacenter.
- Documents and information that certify your identity.

WHY LEASEWEB NL PROCESSES YOUR PERSONAL INFORMATION

LeaseWeb NL process your Data for the following purposes:

- Processing of orders and provision of services.
- Conducting market research, conducting retention and customer satisfaction surveys, conducting marketing activities (including through email newsletters and social media), conducting sales activities (including analyzing your Data and your use of LeaseWeb NL services for making (personalized) offers and quotes with the aim of entering into a customer relationship, and/or maintaining, renewing or expanding a customer relationship) and offering promotional games of chance.
- Communicating with customers (i) to provide information about services of LeaseWeb NL and affiliated companies, (ii) to provide information about offers, orders, provision of services, order status and payment, (iii) to provide support and maintenance services, (iv) to handle complaints, and (v) to answer questions from (potential) customers.
- Performing financial processes, including (i) calculating, invoicing and collecting of service charges, (ii) processing financial transactions regarding the acceptance of orders, and (iii) granting debt collection rights to third parties.
- Investigating creditworthiness and risk management, including prevention of overextending credit to (potential) customers and verifying whether (potential) customers will be able to comply with financial obligations.
- Investigating and processing suspected violations of LeaseWeb NL’s acceptable use policy.
- Ensuring the security of persons, goods and objects, and performing fraud detection.
- Conducting legal processes, including (i) conducting legal proceedings, and (ii) collecting evidence for civil legal proceedings relating to you.
- Complying with statutory obligations, including (i) provision of data to authorized authorities in the context of criminal investigations, (ii) complying with (applicable) data retention obligations, and (iii) the provision to third parties of Data concerning customers in connection with an infringement of these third parties’ rights.
- Establishing the identity of customers or third parties, including in relation to the provision of access to data centers.

SHARING YOUR DATA WITH THIRD PARTIES

LeaseWeb NL may share Data about you with:

- LeaseWeb Global B.V. This affiliate of LeaseWeb NL offers tools and services (including the websites www.leaseweb.com, the LeaseWeb Customer Portal and the LeaseWeb API) that may be used to order or manage LeaseWeb NL Services or to communicate with LeaseWeb NL. LeaseWeb NL may share your Data with LeaseWeb Global B.V. in connection with said tools and services. Please review the [privacy statement](#) of LeaseWeb Global B.V. to learn about its practices with respect to the collection, storage and use of your Data.
- Partners or agents involved in delivering the services you’ve ordered with LeaseWeb NL.
- credit reference, fraud prevention or business scoring agencies, or other credit scoring agencies.

- domain name registries when LeaseWeb NL registers a domain name on your behalf.
- debt collection agencies or other debt recovery organisations.
- law enforcement agencies, regulatory organisations, courts or other public authorities to the extent required by law.
- a LeaseWeb NL customer, if you notify LeaseWeb NL that this customer use of LeaseWeb NL services violates the LeaseWeb NL's Acceptable Use Policies or applicable law.
- a third party that has claimed that your use of the LeaseWeb NL services violates the LeaseWeb NL's Acceptable Use Policies or applicable law (to the extent such sharing is required by law).

YOUR RIGHTS

Under applicable law, you have the right to (i) check whether LeaseWeb NL holds your Data, (ii) access that Data, and (iii) correct any Data that is incorrect. You may exercise these rights, by visiting LeaseWeb Global B.V.'s Self Service Center and follow the instructions provided. Alternatively, you may contact the LeaseWeb NL customer Support Department through the 'Contact Us' page on the leaseweb.com website.

STATEMENT CHANGES

LeaseWeb NL reserves the right to change the Privacy Statement, and will post any revisions on the LeaseWeb website www.leaseweb.com. LeaseWeb NL advises you to check this page regularly to see if any changes have been implemented.

QUESTIONS

If you have any questions or suggestions about LeaseWeb NL's privacy practices, please feel free to contact us by e-mail.

This privacy statement was most recently changed on 24 September 2015.

LeaseWeb Netherlands B.V. (Luttenbergweg 8, 1101 EC Amsterdam, The Netherlands)