

Your privacy is important to LeaseWeb Deutschland GmbH (hereinafter "LeaseWeb DE"). LeaseWeb DE is therefore pleased to provide this privacy statement to inform you of LeaseWeb DE's practices with respect to the collection, storage and use of your personal information ("Data"). This Privacy Statement is in line with the Federal Data Protection Act (BDSG) and the Telemedia Act (TMG). This privacy statement does not cover personal data hosted, transmitted or processed on infrastructure leased from LeaseWeb DE. The customer of LeaseWeb DE that has leased LeaseWeb DE infrastructure, will be responsible for determining the purposes and means of the processing of said personal data, and this LeaseWeb DE customer (or its customers) will be the data controller in regards to such processing. If at any time LeaseWeb DE has access to personal data stored on infrastructure leased from LeaseWeb DE, then LeaseWeb DE shall be a data processor, and any actions performed by LeaseWeb DE in relation to such data shall be solely governed by the agreement concluded between the LeaseWeb DE customer and LeaseWeb DE. Also note that the website www.leaseweb.com is offered by LeaseWeb Global B.V. The privacy statement of LeaseWeb Global B.V. is available

HOW LEASEWEB DE COLLECTS INFORMATION ABOUT YOU

In general, LeaseWeb DE will only collect and store the Data you have provided if this is required in order to provide you with services and products, you've ordered with LeaseWeb DE or to answer your enquiry.

LeaseWeb DE may collect your Data when:

- You order a service from LeaseWeb DE.
- You enter a promotional game of chance with LeaseWeb DE.
- You participate in a LeaseWeb DE survey.
- You subscribe to a LeaseWeb DE newsletter.
- You ask LeaseWeb DE for more information about a LeaseWeb service, or contact LeaseWeb DE with a question, comment or complaint.
- You submit an abuse notification to LeaseWeb DE.
- You use the LeaseWeb DE network, LeaseWeb DE infrastructure and/or other LeaseWeb DE services.

LeaseWeb DE also collects Data about you from LeaseWeb Global B.V. (hereinafter "LeaseWeb Global") and other affiliates of LeaseWeb DE. In addition, LeaseWeb DE may collect and transmit Data about you to the extent permitted by law from and/or to fraud-prevention agencies, referral partners, business directories and credit reference agencies.

WHAT TYPES OF INFORMATION LEASEWEB NL COLLECTS ABOUT YOU

LeaseWeb DE collects the following information about you:

- Your name, (business/private) address, phone number, date of birth, marital status, email address and personal identification numbers (excluding social security number).
- Your LeaseWeb DE account information – such as LeaseWeb DE services you ordered, domain name registration information, the IP addresses assigned to you, your customer ID, service charges owed and received, the use of LeaseWeb DE services or any other information related to your account.
- Your contact with LeaseWeb DE – such as a note or recording of a call you make to LeaseWeb DE, a chat record when you engage in a chat session with LeaseWeb DE, an email or letter you send to LeaseWeb DE or other records of any contact you have with LeaseWeb DE.
- Information about your payment method, such as credit card number, bank account number or other banking information.
- Information provided by you to LeaseWeb DE when you notify LeaseWeb DE of a (suspected) breach of LeaseWeb DE's acceptable use policies.
- Video footage of you when you are in a LeaseWeb DE datacenter.
- Documents and information that certify your identity.

WHY LEASEWEB DE PROCESSES YOUR PERSONAL INFORMATION

LeaseWeb DE process your Data for the following purposes:

- Processing of orders and provision of services.
- Conducting market research, conducting retention and customer satisfaction surveys, conducting marketing activities (including through email newsletters and social media), conducting sales activities (including analyzing your Data and your use of LeaseWeb DE services for making (personalized) offers and quotes with the aim of entering into a customer relationship, and/or maintaining, renewing or expanding a customer relationship) and offering promotional games of chance.
- Communicating with customers (i) to provide information about services of LeaseWeb DE and affiliated companies, (ii) to provide information about offers, orders, provision of services, order status and payment, (iii) to provide support and maintenance services, (iv) to handle complaints, and (v) to answer questions from (potential) customers.
- Performing financial processes, including (i) calculating, invoicing and collecting of service charges, (ii) processing financial transactions regarding the acceptance of orders, and (iii) granting debt collection rights to third parties.
- Investigating creditworthiness and risk management, including prevention of overextending credit to (potential) customers and verifying whether (potential) customers will be able to comply with financial obligations.
- Investigating and processing suspected violations of LeaseWeb DE's acceptable use Policy.
- Ensuring the security of persons, goods and objects, and performing fraud detection.
- Conducting legal processes, including (i) conducting legal proceedings, and (ii) collecting evidence for civil legal proceedings relating to you.
- Complying with statutory obligations, including (i) provision of data to authorized authorities in the context of criminal investigations, (ii) complying with (applicable) data retention obligations, and (iii) the provision to third parties of Data concerning customers in connection with an infringement of these third parties' rights.
- Establishing the identity of customers or third parties, including in relation to the provision of access to data centers.

SHARING YOUR DATA WITH THIRD PARTIES

LeaseWeb DE may share Data about you, if (i) LeaseWeb DE obtained your consent; or (ii) LeaseWeb DE is allowed by law, with the following third parties:

- LeaseWeb Global B.V. This affiliate of LeaseWeb DE offers tools and services (including the websites www.leaseweb.com, the LeaseWeb Customer Portal and the LeaseWeb API) that may be used to order or manage LeaseWeb DE Services or to communicate with LeaseWeb DE.

LeaseWeb DE may share your Data with LeaseWeb Global B.V. in connection with said tools and services. Please review the [Privacy Statement](#) of LeaseWeb Global B.V. to learn about its practices with respect to the collection, storage and use of your Data.

- Partners or agents involved in delivering the services you've ordered with LeaseWeb DE.
- credit reference, fraud prevention or business scoring agencies, or other credit scoring agencies.
- domain name registries when LeaseWeb DE registers a domain name on your behalf.
- debt collection agencies or other debt recovery organisations.
- law enforcement agencies, regulatory organisations, courts or other public authorities to the extent required by law.
- a LeaseWeb DE customer, if you notify LeaseWeb DE that this customer use of LeaseWeb DE services violates the LeaseWeb DE's Acceptable Use Policies or applicable law.
- a third party that has claimed that your use of the LeaseWeb DE services violates the LeaseWeb DE's Acceptable Use Policies or applicable law (to the extent such sharing is required by law).

DATA SECURITY

LeaseWeb DE has implemented technical and organizational measures to keep your Data – to the extent technically possible – safe from outside attacks. When collecting, processing or sharing your Data, LeaseWeb will use current encryption methods to protect your Data.

YOUR RIGHTS

Under applicable law, you have the right to (i) check whether LeaseWeb DE holds your Data, (ii) access that Data, and (iii) correct any Data that is incorrect. You may exercise these rights, by visiting LeaseWeb Global B.V.'s Self Service Center and follow the instructions provided. Alternatively, you may contact the LeaseWeb DE customer Support Department through the 'Contact Us' page on the leaseweb.com website.

PRIVACY STATEMENT CHANGES

LeaseWeb DE reserves the right to change the Privacy Statement, and will post any revisions on the LeaseWeb website www.leaseweb.com. LeaseWeb DE advises you to check this page regularly to see if any changes have been implemented.

QUESTIONS

If you have any questions or suggestions about LeaseWeb DE's privacy practices, please feel free to contact us by e-mail.

This Privacy Statement was most recently changed on 24 September 2015.

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