

Your privacy is important to LeaseWeb CDN B.V. (hereinafter “LeaseWeb CDN”). LeaseWeb CDN is therefore pleased to provide this privacy statement to inform you of LeaseWeb CDN’s practices with respect to the collection, storage and use of your personal information (“Data”). This privacy statement does not cover personal data hosted, transmitted or processed on infrastructure on the content delivery network of LeaseWeb CDN. The customer of LeaseWeb CDN that to whom LeaseWeb CDN provides the CDN services, will be responsible for determining the purposes and means of the processing of said personal data, and this customer will be the data controller in regards to such processing. If at any time LeaseWeb CDN has access to personal data stored on the CDN platform, then LeaseWeb CDN shall be a data processor, and any actions performed by LeaseWeb CDN in relation to such data shall be solely governed by the agreement concluded between the LeaseWeb CDN customer and LeaseWeb CDN. Also note that the website www.leaseweb.com is offered by LeaseWeb Global B.V. The privacy statement of LeaseWeb Global B.V. is available [here](#).

HOW LEASEWEB CDN COLLECTS INFORMATION ABOUT YOU

LeaseWeb CDN may collect your Data when:

- You order a service from LeaseWeb CDN.
- You enter a promotional game of chance with LeaseWeb CDN.
- You participate in a LeaseWeb CDN survey.
- You subscribe to a LeaseWeb CDN newsletter.
- You ask LeaseWeb CDN for more information about a LeaseWeb service, or contact LeaseWeb CDN with a question, comment or complaint.
- You submit an abuse notification to LeaseWeb CDN.
- You use the LeaseWeb CDN network, LeaseWeb CDN infrastructure and/or other LeaseWeb CDN services.

LeaseWeb CDN also collects Data about you from LeaseWeb Global B.V. (hereinafter “LeaseWeb Global”) and other affiliates of LeaseWeb CDN. In addition, LeaseWeb CDN may collect Data about you from fraud-prevention agencies, referral partners, business directories and credit reference agencies.

WHAT TYPES OF INFORMATION LEASEWEB CDN COLLECTS ABOUT YOU

LeaseWeb CDN collects the following information about you:

- Your name, (business/private) address, phone number, date of birth, marital status, email address and personal identification numbers (excluding social security number).
- Your LeaseWeb CDN account information – such as LeaseWeb CDN services you ordered, domain name registration information, the IP addresses assigned to you, your customer ID, service charges owed and received, the use of LeaseWeb CDN services or any other information related to your account.
- Your contact with LeaseWeb CDN – such as a note or recording of a call you make to LeaseWeb CDN, a chat record when you engage in a chat session with LeaseWeb CDN, an email or letter you send to LeaseWeb CDN or other records of any contact you have with LeaseWeb CDN.
- Information about your payment method, such as credit card number, bank account number or other banking information.
- Information provided by you to LeaseWeb CDN when you notify LeaseWeb CDN of a (suspected) breach of LeaseWeb CDN’s acceptable use policies.
- Video footage of you when you are in a LeaseWeb CDN datacenter.
- Documents and information that certify your identity.

WHY LEASEWEB CDN PROCESSES YOUR PERSONAL INFORMATION

LeaseWeb CDN process your Data for the following purposes:

- Processing of orders and provision of services.
- Conducting market research, conducting retention and customer satisfaction surveys, conducting marketing activities (including through email newsletters and social media), conducting sales activities (including analyzing your Data and your use of LeaseWeb CDN services for making (personalized) offers and quotes with the aim of entering into a customer relationship, and/or maintaining, renewing or expanding a customer relationship) and offering promotional games of chance.
- Communicating with customers (i) to provide information about services of LeaseWeb CDN and affiliated companies, (ii) to provide information about offers, orders, provision of services, order status and payment, (iii) to provide support and maintenance services, (iv) to handle complaints, and (v) to answer questions from (potential) customers.
- Performing financial processes, including (i) calculating, invoicing and collecting of service charges, (ii) processing financial transactions regarding the acceptance of orders, and (iii) granting debt collection rights to third parties.
- Investigating creditworthiness and risk management, including prevention of overextending credit to (potential) customers and verifying whether (potential) customers will be able to comply with financial obligations.
- Investigating and processing suspected violations of LeaseWeb CDN’s acceptable use policy.
- Ensuring the security of persons, goods and objects, and performing fraud detection.
- Conducting legal processes, including (i) conducting legal proceedings, and (ii) collecting evidence for civil legal proceedings relating to you.
- Complying with statutory obligations, including (i) provision of data to authorized authorities in the context of criminal investigations, (ii) complying with (applicable) data retention obligations, and (iii) the provision to third parties of Data concerning customers in connection with an infringement of these third parties’ rights.
- Establishing the identity of customers or third parties, including in relation to the provision of access to data centers.

SHARING YOUR DATA WITH THIRD PARTIES

LeaseWeb CDN may share Data about you with:

- LeaseWeb Global B.V. This affiliate of LeaseWeb CDN offers tools and services (including the websites www.leaseweb.com, the LeaseWeb Customer Portal and the LeaseWeb API) that may be used to order or manage LeaseWeb CDN Services or to communicate with LeaseWeb CDN. LeaseWeb CDN may share your Data with LeaseWeb Global B.V. in connection with said tools and services. Please review the [privacy statement](#) of LeaseWeb Global B.V. to learn about its practices with respect to the collection, storage and use of your Data.
- Partners or agents involved in delivering the services you’ve ordered with LeaseWeb CDN.

- credit reference, fraud prevention or business scoring agencies, or other credit scoring agencies.
- domain name registries when LeaseWeb CDN registers a domain name on your behalf.
- debt collection agencies or other debt recovery organisations.
- law enforcement agencies, regulatory organisations, courts or other public authorities to the extent required by law.
- a LeaseWeb CDN customer, if you notify LeaseWeb CDN that this customer use of LeaseWeb CDN services violates the LeaseWeb CDN's Acceptable Use Policies or applicable law.
- a third party that has claimed that your use of the LeaseWeb CDN services violates the LeaseWeb CDN's Acceptable Use Policies or applicable law (to the extent such sharing is required by law).

YOUR RIGHTS

Under applicable law, you have the right to (i) check whether LeaseWeb CDN holds your Data, (ii) access that Data, and (iii) correct any Data that is incorrect. You may exercise these rights, by visiting LeaseWeb Global B.V.'s Self Service Center and follow the instructions provided. Alternatively, you may contact the LeaseWeb CDN customer Support Department through the 'Contact Us' page on the leaseweb.com website.

STATEMENT CHANGES

LeaseWeb CDN reserves the right to change the Privacy Statement, and will post any revisions on the LeaseWeb website www.leaseweb.com. LeaseWeb CDN advises you to check this page regularly to see if any changes have been implemented.

QUESTIONS

If you have any questions or suggestions about LeaseWeb CDN's privacy practices, please feel free to contact us by e-mail.

This privacy statement was most recently changed on 24 September 2015.

LeaseWeb CDN B.V. (Luttenbergweg 8, 1101 EC Amsterdam, The Netherlands)